



arlo™

Quick Start Guide



Welcome

Thank you for choosing Arlo.
Getting started is easy.

What's Included



Base station



Base station
power adapter



Ethernet cable



Magnetic wall
mounts



Mounting
screws



100% wireless
cameras



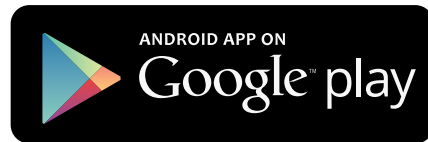
Lithium 123 batteries
*(number of batteries varies with
number of cameras)*

1 Get the App

For the best experience, download the Arlo app for your smartphone by scanning the QR code below or searching for "Arlo" in the app store.

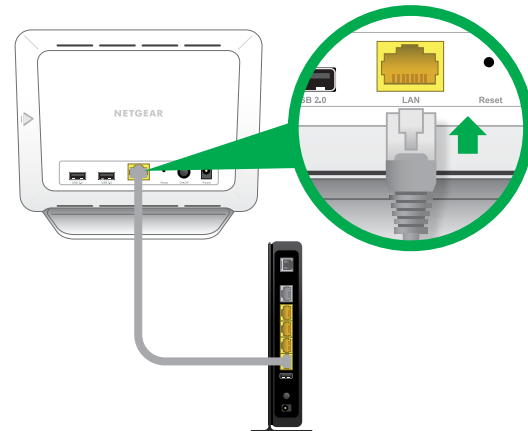


<https://arlo.netgear.com>

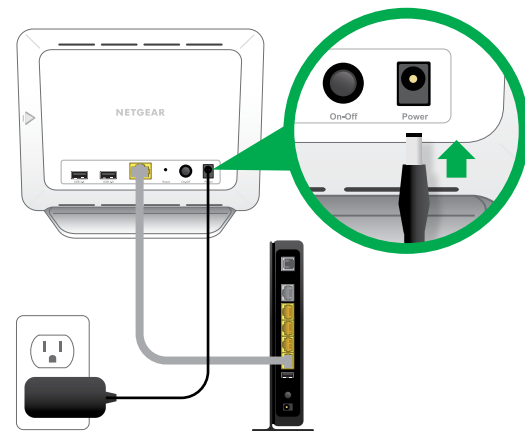


2 Connect Your Base Station to the Internet

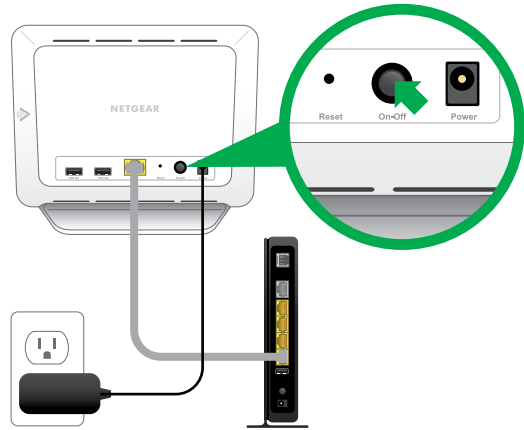
a. Connect the base station to your router using an Ethernet cable.



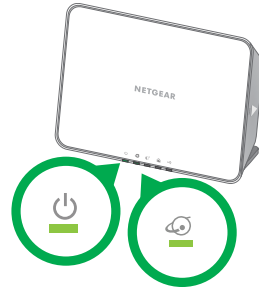
b. Connect the AC adapter to your base station and plug it in.



c. Turn the base station on by pressing the **On-Off** button.



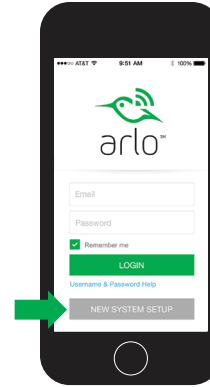
d. The Power LED and Internet LED on the front of the base station light green in about two minutes.



(If this doesn't happen, visit <https://www.arlo.com/support/> for troubleshooting tips.)

3 Get an Account

Launch the app from your smartphone and tap the **New System Setup** button. Follow the onscreen instructions.



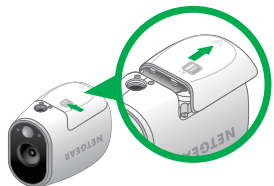
Or from a computer, visit <https://arlo.netgear.com/> and follow the onscreen instructions.



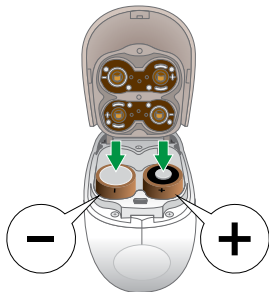
4 Insert Batteries into Your Cameras

a. Unlock the battery compartment by sliding and holding the latch.

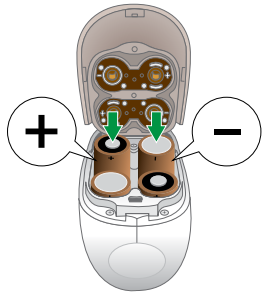
b. Slide the battery door back and lift it to open the compartment.



c. Insert two batteries near the back of the camera:



d. Insert two batteries near the compartment hinge:



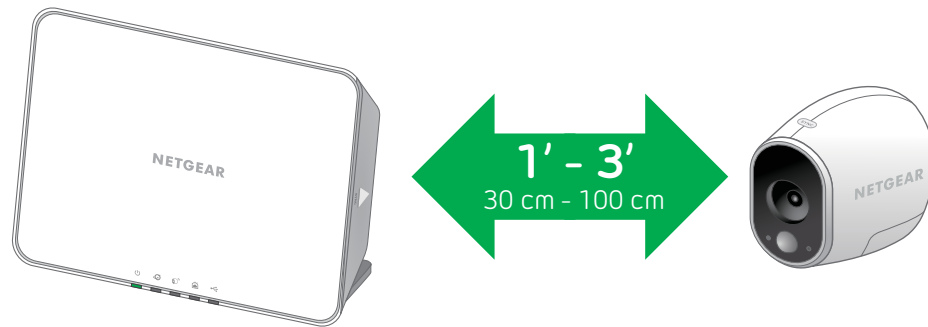
e. Close the battery door.



5 Sync Your Cameras With the Base Station

Note: Cameras must be synced one at a time.

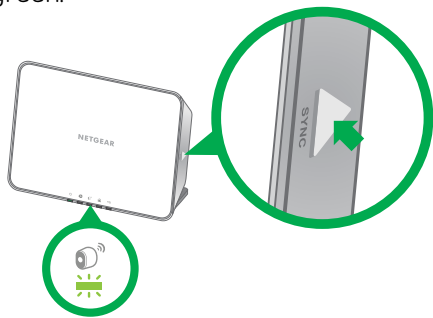
a. Bring the camera within 1 to 3 feet (30 to 100 centimeters) of the base station.



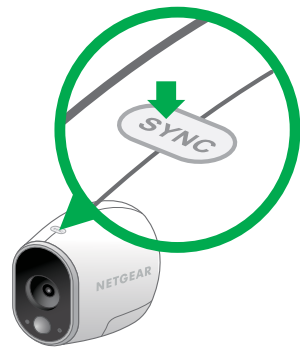
Sync your cameras with the base station (cont'd)

b. Press the **Sync** button on the side of the base station for about two seconds. Release the button.

c. Wait for the Sync Status LED to blink green.



d. Press the **Sync** button on top of the camera for about two seconds. Release the button.



A blue LED on the camera blinks slowly when starting the sync process. The blue LED blinks rapidly to confirm sync.

The camera is ready for viewing.

Note: The LED blinks amber if the sync is not successful. You must repeat the sync process.



Syncing more than one camera?

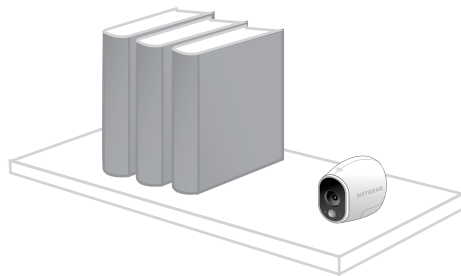
Go to page 9 and repeat steps 5a through 5d for each camera.

6 Place or Mount Your Cameras

Locate a spot for your camera

You can place your camera on a shelf or other flat surface, or you can mount it to the wall.

Tip: Use the Arlo app in Position mode (found in Camera Settings) to help aim the camera.

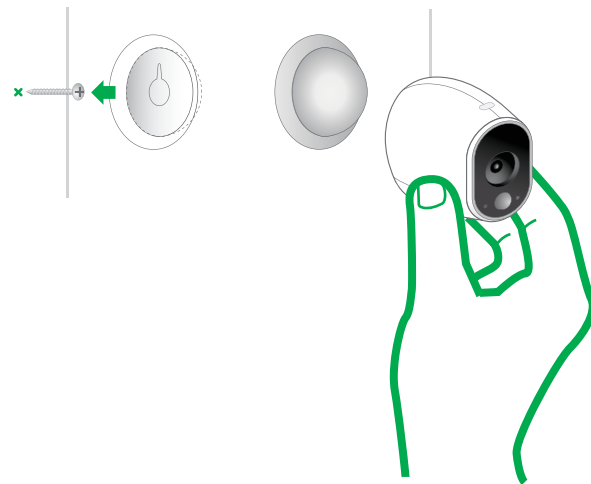


To mount your camera to the wall:

Fasten the mounting screw into the wall, and hang the magnetic mount from the screw.

If you're mounting the camera to drywall, be sure to use the drywall plastic anchors that are provided.

Tip: You can also use double-sided tape instead of screws.

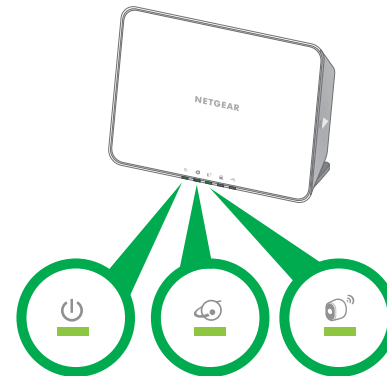


You're Done!
















Congratulations! Your Arlo System is set up and ready to go.

To view useful tutorial videos, find troubleshooting tips, or get support, visit <https://www.arlo.com/support/>.

Base Station LED Guide



Reserved for upcoming features

- | | | |
|---|---|--|
|  Power |  Internet |  Camera |
|  Green
The base station is powered on. |  Green
The base station is connected to the Internet. |  Green
Cameras are connected to the base station. |
|  Blinking green
A firmware update is in progress. DO NOT TURN OFF BASE STATION OR CAMERAS. |  Blinking green
The base station is sending data over the Internet. |  Blinking green
The base station is attempting to sync with a camera. |
|  Amber
The base station is booting up. |  Amber
The base station is connected to the router but does not have an Internet connection. |  Blinking amber
A camera is too far from the base station. Signal strength is weak. |
|  Off
The base station is powered off. |  Off
The base station is not connected to your router. |  Off
No cameras detected. |

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Compliance

For regulatory compliance information, visit
<http://www.netgear.com/about/regulatory/>.

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